

# Website Privacy Policy

This web privacy policy discloses the privacy practices for Advanced Health. This web privacy policy applies to the website address of <u>www.advancedhealth.com</u>. This policy covers the following areas:

- What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.
- The security procedures in place to protect the loss, misuse or alteration of information under our control.
- How you can contact us if you feel that we are not abiding by this privacy policy.

### Information Collection, Use, and Sharing

We are the sole owners of the information collected on this website. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will collect aggregate information (such as domain name or IP Address) from all visitors to the website. This type of information is anonymous and is only used in the aggregate to generate statistical reports about the use of our website. We will not sell, rent, or share your information with any third party not affiliated with or owned by Advanced Health.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request.

We use Cookies to recognize and count new visitors and to acquire aggregate information that lets us analyze traffic patterns and enhance performance and functionality of the website. The most important use for cookies is to eliminate the need for you to re-enter your information every time you visit the website.

We store information we collect through log files to create a profile of our users. Log files record internet protocol (IP) addresses, browser types, internet service providers (ISP), referring/exit pages, platform type, date/time stamp and number of clicks (Aggregate Information) to analyze trends, administer the website, track a customer's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information.

# Personal Information of Children Under 13

Advanced Health complies with the requirements of the Children's Online Privacy Protection Act (COPPA) and the FTC's Rule interpreting COPPA (16 CFR § 512). We do not knowingly collect any personally identifiable information from children under 13 years of age through the website.

## Disclosure of Personal Information as Required by Law

As required by law, Advanced Health will disclose website user's personal information when required by law or if we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our organization.

#### Links

This website contains links to other sites. Advanced Health is not responsible for the privacy practices or content of these other sites. This privacy statement applies solely to information collected by the website. We encourage you to be aware when you leave our website, read the privacy statement of each and every web site that collects personally identifiable information. This policy statement applies solely to information collected by our site.

#### Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, claims or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

# Updates

Our Privacy Policy may change from time to time and all updates will be posted on this page.

If you feel that we are not abiding by this privacy policy, you should contact our Privacy Officer immediately at:

Advanced Health 289 LaClair St, Coos Bay, Oregon 97420 Telephone: 541-269-7400 or 1-800-264-0014 or TTY 1-877-769-7400 Fax: 541-269-7147 Email: erica.hubbard@advancedhealth.com