



Advanced Health
Community Advisory Council (CAC) Meeting Minutes

May 5, 2022 – 12:00 pm to 1:30 pm

****VIRTUAL MEETING ONLY**** [Click here to join the meeting](#) (Microsoft Teams)

Call: 1-971-323-0640 (toll free); Conference ID: 457 909 342#

The CAC's role is to make sure that the health care needs of the people in our community are being addressed. The CAC advises Advanced Health on community health needs and how to achieve better health and better care while lowering costs.

CAC Member Attendees:	
x	Avery Horton, Chair, Consumer CAC Member, Representative on the Board of Directors
x	Anna-Marie Slate, Vice-Chair, Consumer CAC Member
	Cow Creek Band of Umpqua Tribe of Indians
x	Kathy Abbott, Consumer CAC Member
	Doreen Alexander, Consumer CAC Member
x	Elizabeth Moss – Consumer CAC Member
	Melissa Cribbins, CAC Member, Coos County Commissioner
x	Lisa DeSalvio, CAC Member, Direction of Special Programs, Coos Bay School District
X	Nancy Spray, CTCLUSI
x	Laura Fitouri, Consumer CAC Member, The Devereux Center
	David Geels, LPC, CAC Member, Behavioral Health Director, Coos Health & Wellness
x	Dale Hodges, Consumer CAC Member
x	Tonya Lamar, CAC Member, Advantage Dental (proxy, Kayce Mcgilvery)
x	Michael Marchant, CAC Member, District Manager, South Coast Region, Department of Human Services
x	Katrinka McReynolds, Tobacco Prevention Specialist, Coos Health & Wellness
	Linda Morris, Consumer CAC Member
	Penny Peters, Consumer CAC Member, Traditional Health Worker



x	Ruby Phillips, Consumer CAC Member
x	Christy Shipman, CAC Member, Aging & People with Disabilities Program Manager
x	Trudy Simpson, Business Office Director, Purchased/Referred Care Manager, Coquille Indian Tribe
x	Sara Stephens, Executive Director, South Coast Regional Early Learning Hub (SCREL), ORCCA
	Ken VanderVoorden, Consumer CAC Member
	Corey Wampler, CAC Member, Health Coordinator, South Coast Head Start
	Lori Webb, Consumer CAC Member
	Daniel Wells, Consumer CAC Member
	<i>Other Attendees:</i>
	Ross Acker, Director, Intensive Care Coordination, Advanced Health
x	Gloria Clark, Oregon Department of Human Services District Office
x	Veronica (Roni) Delmoral, Advanced Health Customer Service
	Bonnie Ell, Community & Tribal Relations Coordinator, Advanced Health
x	Jim Gardner, Chief Operating Officer, Advanced Health
	Katie George, Guest
	Tara Johnson, Executive Director, The Nancy Devereux Center
x	Renee Menkens, Coos County Friends of Public Health
x	Stephanie Polizzi, OSU Extension Service, Coos & Curry Counties
x	Jen Shafer, Executive Director, United Way of Southwestern Oregon
x	Kent Sharman, MD, Chief Medical Officer, Advanced Health
x	Kelcy Szatela, Community Outreach, Oregon Department of Human Services
x	Anna Warner, Executive Program Director, Advanced Health
	Lela Wells, Complaints and Grievance System Coordinator
x	Sam Baugh, Community Engagement Manager, Advanced Health
x	Doris Kiragu, Equity Analyst, Advanced Health



x	Lisa Frischkorn, Customer Service Manager, Advanced Health
	Brandie Feger, Director of Pharmacy Services, Advanced Health
x	Bevin Ankrom, DHS OHA
x	Pamela Huntley, Advanced Health
x	Kera Hood, Advanced Health
x	Starla Paris – DHSOHA
x	Lindsey Bellefeuille -SOCC
x	Lisa Castle – advanced Health
X	Danita Tracy Carter
X	Anthony Arton
X	Haley Lagasse
X	Charis McGaughy
X	Kate Hubbard
X	Dawn Granger

Agenda Item

Welcome

Council Business

- **Roll call: - See attendance list**
- Minutes
 - Motion Anna Marie Slate – 2nd Ruby Phillips
- Agenda approval –
 - Motion Laura Fitouri - 2nd Anna Marie Slate
- Financial Report & CHIP grant reports –
- 2021
 - \$112,500 awarded across 16 applications.
 - \$167,328 requested across 21 applications.
- 2022
 - \$132, 000
 - Dale would like to look at the CHIP reports.
- Suggestions and complaints for Improvement



- Dale all holistic is preventative but not all preventative is holistic. Upper groups have needed to define such things as Yoga. We must define basic language stuff and it has not really brought results. Not aware of holistic approaches listed in the catalog. See if we can add them.
- Recommendations to Advanced Health / - see if we can add more holistic items in catalog.
- Renee Menkens – commend AH for supporting Diabetic class. Members have enjoyed the program which is prevention. Have Lovena and Stacy rider present the program to CAC. A1Cya later.
- Avery having presentations is nice but the information needs to get out. We need to get the information out to all of the consumers. Figure out a way to get information to the public on a regular basis.
 - Lisa- Hard copies are mailed to everyone. But they can request. The Customer Service team is working on some EZ guides to send to members.
 - Jim Gardner- we are trying to get out more information to members, let us all think of ways to get the information, help us do that. - add to tracker. –
 - Dale- we could have a kiosk at the Devereux center to help with information.
 - Find out what system we are using to track consumer member information. This is working around health information.
- Recommendations tracker – Pie Chart reviewing cost spending. We are working with Finance to get this done.

Open Floor – Consumer Members

- **Kathy – Nothing**
- **Elizabeth – Nothing**
- **Laura - Nothing**
- **Dale- would like to see the Taxi cab, fuel, and bus budgets on what we are spending to transport consumer members to appointments.**
- **Ruby- thank you – secured a Dr. appointment she originally had some the were 3-4 months out and has gotten in sooner. Is there a list of people to contact at AH when we have problems? Ruby would like a list.**
- **Anna-Marie same as Dale**
- **Avery- access of information will help people get what they need.**
 - **There is money from the state and federal governments from covid money to help with information. Get information available because you don't know what you don't know.**
 - **Michael Marchant- DHS has Self-sufficiency – support service dollars available.**
 - **Dale - is there something we need to create?**
 - **Michael the system is now quite adept for the system.**
 - **Gloria- we are always looking for opportunities for outreach we do multiple events –DHS is part of community events.**
- **Avery - Can AH create a program to see what people qualify and send to them the information for additional programs they qualify for? We may be able to get information to people that need it.**



- **Contact 211 for information – it has a lot of answers. generic Sign to call 211. - recommendation – develop a computer-based system that identifies which members are eligible for which programs. - The answer might be 3 digits away.**

SCREL update

- South Coast Regional Early Learning (SCREL) one of 16 early learning hubs in the state. Align services from prenatal to 6-year-old.
- Priority populations
 - o Foster Care, and their families
 - o Victims of abuse and neglect
 - o Are homeless or have unstable housing
 - o Have a disability
 - o English Language Learners
 - o Racial and/or ethnic minority status
 - o Economically disadvantaged
 - o Pregnant moms and young children, birth to three years old
 - o Infants and toddlers in Geographically Isolated Communities
- ECE Expansion- New website that is family friendly – full time navigator that is bilingual.
 - o Coordinated enrollment for preschool promise
 - o Work with families to find programs that meet needs
 - o Coordinate Parent Cafes
- Community investment funds – focus areas Invest \$200K a year for services.
 - o Family support services
 - o Parent education and engagement
 - o Kindergarten transition programs
 - o Professional learning teams
- Home visiting systems coordination

Power point slide deck will be included with Minutes.

OHA updates

- Healthier Oregon. Presentation. HB 3352 expanding Cover All Kids program to include adults, \$100 Million
- Starting July 1, 2022, people 18-25, or 55 and older will be eligible for OHP
- Public health emergency has been extended to July 14, 2022. States will get at least 60 days' notice before it ends.
 - o Redetermination process will begin once Oregon receives the notice.
- Slide deck will be sent out with notes.
- Will reach out with AH to get information to the population that needs it.
- Bevins phone number for questions 503-480-4975

Charter Training – 2022 Charter Acceptance

- Motion to approve Anna Marie - 2nd Kathy Abbott
- Roll call vote unanimous

Open Floor – Agency Members & Public Comment

- o Laura Fitouri – the Coal bank village – installing sewer line for the shower facility that is being installed.



Adjourn

- Motion Kathy - 2nd Dale.

Thursday, June 2, 2022

12:00 pm to 1:30 pm

LIST OF ACRONYMS

- ACE – Adverse Childhood Experience
- ACA – Affordable Care Act
- APD – Aging and People with Disabilities
- BAH – Bay Area Hospital
- BC – Bay Clinic
- BCB – Bay Cities Brokerage
- BH – Behavioral Health
- CAC – Community Advisory Council
- CCH – Curry Community Health
- CCHC – Coast Community Health Center
- CCO – Coordinated Care Organization
- CGH – Curry General Hospital
- CHA – Community Health Assessment
- CHN – Curry Health Network
- CHIP – Community Health Improvement Plan
- CHNA – Community Health Needs Assessment
- CHW – Coos Health & Wellness or Community Health Worker
- CVH – Coquille Valley Hospital
- CWS – Child Welfare Services
- DCO – Dental Care Organization
- EHR – Electronic Health Record
- EMR – Electronic Medical Record
- FQHC – Federally Qualified Health Center
- MAPP – Mobilizing for Action through Planning and Partnerships
- MAT – Medication Assisted Treatment
- MH – Mental Health
- NBMC – North Bend Medical Center
- OAR – Oregon Administrative Rule
- OHA – Oregon Health Authority
- OHP – Oregon Health Plan
- ORCCA – Oregon Coast Community Action
- ODHS – Oregon Department of Human Services
- ORS – Oregon Revised Statutes
- PSS – Peer Support Specialist



- QI – Quality Improvement
- SUD – Substance Use Disorder
- SCHHS – Southern Coos Hospital & Health Center
- SCHC – South Coast Head Start
- SDS – Senior & Disability Services
- SSP – Self-Sufficiency Programs
- TPEP – Tobacco Prevention & Education Program
- THW – Traditional Health Worker
- WCHC – Waterfall Community Health Center