

Dental Services also Available:

TELE-DENTISTRY

Speak to a dental professional about your symptoms to determine what action to take.

SPECIALIST CARE

You can be referred to a specialist if needed

EMERGENCY/URGENT CARE

Available 24-hour 7 day a week

CARE COORDINATION

Upon request

TRANSPORTATION FOR APPOINTMENTS

Through Bay City Brokerage **541-266-4323**

Changing Your Address

When you change your address or phone number, tell all your health care providers, your Coordinated Care Organization (CCO), and the Oregon Health Authority (OHA)

- Email: oregonhealthplan.changes@state.or.us
- Call Oregon Health Plan (OHP) Processing Center: **1-800-699-9075, TTY 1-800-735-2900**
- Call Advanced Health Member Services
- Call your PCP's office

You can get this letter in another language, large print, or another way that is best for you. It is free of charge. You can also have a language interpreter free of charge.



An Easy Guide to Your DENTAL BENEFITS



DENTAL BENEFITS

You will get a coverage letter when you sign up for OHP benefits. If you have not, you can ask for an OHP ID card or coverage letter from OHP at:

800-699-9075

You will be assigned a Primary Care Dentist.

Go to your assigned dentist for a toothache, cavities, and all non-emergency dental problems. Plan your care during regular office hours so you can get the right care at the right time. Do not wait until the pain is severe.

Who do I call to find out about my DENTAL BENEFITS and choose my own Dentist?

Call Advantage Dental Member Services
866-268-9631

TTY 711

ADVANTAGEDENTALSERVICES.COM

* This is meant to be a quick reference guide. For complete details please refer to the Member Handbook or reach out to Advantage Dental.

WHAT IS COVERED?

DIAGNOSTIC CARE

- X-rays
- Exams – 1 per year for adults, 2 per year for children under 18

CARE TO KEEP TEETH HEALTHY

- Cleanings – 1 per year for adults, 2 per year for children under 18
- Flouride Varnish (treatment that keeps teeth strong and healthy)
- Sealants - Children 16 and under (Coating on back teeth to prevent decay)

TREATMENT FOR PROBLEMS

- Fillings
- Having a tooth removed
- Partial dentures every 5 years (Prior Authorization needed)
- Full dentures every 10 years
- Stainless steel crowns for premolars/molars (back teeth)
- Oral surgery and Endodontics
- Root canals for front teeth (Incisors and Canines) and Premolars
- 1st Molar Root Canal Therapy (under 21 years old and/or currently pregnant)
- 2nd Molar Root Canal Therapy (under 21 years old)

These services are covered if your Primary Care Dentist says they are dentally necessary. Some of these services may need pre-approval from your dental plan.

- VISIT THE DENTIST AT LEAST ONCE A YEAR
- QUIT TOBACCO
- LIMIT ALCOHOL

- CARE FOR YOUR GUMS
- USE FLUORIDE TOOTHPASTE
- SEE YOUR DENTIST IF YOU HAVE A SUDDEN CHANGE IN TASTE OR SMELL

BRUSHING TWICE A DAY + FLOSSING + RINSING = BEAUTIFUL HEALTHY TEETH

WHAT IF I HAVE A DENTAL EMERGENCY?

Call your assigned dentist's office after hours before you go to the hospital.

Advice is available 24 hours 7 days a week.

If you cannot reach your dentist, call **866-268-9631** for help. (An example of a dental emergency may be a knocked-out tooth or unusual swelling of the gums or face).

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