



# Health Related Social Needs Benefit Update

June 2024

The latest information about the Health Related Social Needs Benefit brought to you by Amanda McCarthy, Director of Social Determinants of Health and lead implementation manager.

## Frequently Asked Questions

After three months of the HRSN Climate Benefit being in effect, here are some Frequently Asked Questions:

**Q:** Do members have to go through their primary care provider to apply for HRSN benefits?

**A:** No, members can self refer at our website or have a participating Community Benefit Organization/provider submit on their behalf.

**Q:** If a member meets population criteria but not clinical criteria, can they still be approved for an HRSN climate device?

**A:** No- the member must meet both population and clinical need to be eligible.

**Q:** If I'm working with an Advanced Health Member but don't feel they would qualify should I send in the authorization request on their behalf?

**A:** Yes- we can often identify other areas where they qualify or request MD review or exception.

**Q:** If a member is denied HRSN Climate Services due to ineligibility, can they still get the climate device they need?

**A:** Yes, we can work with Flex Fund when appropriate.

## Stats

In May Advanced health received:

- 12 HRSN climate services referrals;
  - 7 Approved
  - 2 Denied
  - 1 Cancelled
  - 2 Pending
- 8 member self referrals
- 4 referral received via Unite Us

## Coming Up

Housing Benefit Implements on November 1, 2024. Recent focus areas include:

- Efforts to prioritize members with eviction notices.
- Outreach & Engagement for housing navigation and sustainability.
- HRSN Housing Landlord Recruitment.

## How you can learn more:

### "Virtual Office Hours"

Drop in to my HRSN virtual "Office Hours" held on the 3rd Tuesday of each month from 12:30 to 1:30p.

Microsoft Teams meeting.

Join on your computer, mobile app or room device

Click here to join the meeting.

Meeting ID: 269 175 382 042

Passcode: zzfDuj

Or call in (audio only)

+1 971-323-0640,,630340181# United States, Portland

Phone Conference ID: 630 340 181#

## Spotlight

### Community Capacity Building Funds:

Application window closed 5/31 with 10 applications. Thank you to network partners who are engaged with this work!